

FAY VALVE WARRANTY CONDITIONS

AUTOMATIC GAS SHUT-OFF VALVES WITH EARTHQUAKE EFFECT

CSA CERTIFIED COVERS ALL MODELS

FM-S 200, FM-S 201, FM-S 250, FM-S 251, FM 20, FM 25, FM 252, FM 253, FM 32, FM 321, FM 322, FM323, FM 40, FM 401, FM 402, FM 403, FM 50, FM 501, FM 502, FM 503



USA and Canada (30 YEARS)

FAY VALVE warrants that the enclosed earthquake valve is free from defects in material and workmanship and will function properly under normal use and maintenance for **thirty years** from the date of installation. **FAY VALVE** makes no other express warranty for this earthquake valve. No representative, agent, dealer or employee of **FAY VALVE** is authorized to increase or modify the obligations or limitations of this Warranty. **FAY VALVE's** obligation under this Warranty is limited to the repair or replacement of any valve found to be defective in material or workmanship under normal use and maintenance only. This period is set at thirty years from the date of installation. **FAY VALVE** shall not be responsible for any other costs (such as, for example, removal or installation costs) associated with the replacement of the valve.

OUTSIDE USA and CANADA (5 YEARS)

FAY VALVE warrants that the earthquake valve is free from defects in material and workmanship and will function properly under normal use and maintenance for **five years** from the date of installation. **FAY VALVE** makes no other express warranty for this earthquake valve. No representative, agent, dealer or employee of **FAY VALVE** is authorized to increase or modify the obligations or limitations of this Warranty. **FAY VALVE's** obligation under this Warranty is limited to the repair or replacement of any valve found to be defective in material or workmanship under normal use and maintenance only. This period is set at five years from the date of installation. **FAY VALVE** shall not be responsible for any other costs (such as, for example, removal or installation costs) associated with the replacement of the valve.

GENERAL GUARANTEE LIMITATIONS

No express warranties or warranties arising by operation of law are recognized except as provided in this document. This warranty does not cover damage to the products caused by accident or misuse.

The warranty period for the USA and Canada is limited to **30 years** and the international warranty period is limited to **5 years**.

In some states these limitations may not apply.

The only remedy for this warranty is repair or replacement of the valve. In no event shall **FAY VALVE** be liable for consequential damages, personal injury, property damage, loss of use, business interruption, lost profits or loss of reputation.

WARRANTY SERVICE REQUEST

To get warranty service, you need to do the following:

Report the problem to **FAY VALVE** within the warranty period

Mail: info@fayvalve.com

Instagram: [fayvalve](https://www.instagram.com/fayvalve)

Facebook Fay Valve address to be written. Send the valve to the address provided by **FAY VALVE**.

Transportation costs are at the user's expense. Provide your invoice proving the date of installation.

CASES NOT COVERED BY WARRANTY

This warranty does not cover

- Failure to install under the conditions specified in the user manual.
- Improper reset, accident, misuse, improper installation, alteration, modification, repair or maintenance.
- Physical damage to the valve.
- Damage during transportation.
- Corrosion caused by higher than normal levels of sulfur in the gas.

WARNINGS

Earthquake valves are designed to be triggered only when a certain seismic force threshold is exceeded, so as not to shut off your gas unnecessarily. If your gas lines, connections and appliances are not properly installed, seismic forces, even at lower levels, can cause damage and result in a gas leak or explosion.

- These valves are **only** suitable for use **with natural gas or gases that will not accumulate gum**.
- Make sure your gas lines, connections and appliances are properly installed and regularly serviced. (CHECK USER'S MANUAL)
- Have the valve checked in accordance with information from your gas company (e.g. if you have received information about high sulphur levels in the gas).

CONTACT:

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[fayvalve](https://www.instagram.com/fayvalve)



Fay Valve



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